## SMART Goal Worksheet

Goals provide a clear destination. They're essential for keeping everyone aligned and on track. A classic framework to write goals is the SMART method. Use the template and samples below to get started.

Team <i>N</i>	Member Name				
		GOAL U	UORKSHEET		
Goal in Mind (Write it in your own words.)					
<b>Specific</b> What is the target of your goal?					
measurable  How will you track progress and measure success?					
Achievable What steps will you take to reach your goal?					
<b>Relevant</b> How does the goal support the team or company?					
Time-bound When will you achieve the goal? Set a deadline.					
Summarized SMART Goal (Put it all together into one sentence, like the samples below.)					

## SAMPLE GOALS

CUSTOMER SERVICE: Reduce average call handling time 15% by attending efficiency training and implementing new call techniques in three months.

**ENGINEERING**: Improve product efficacy 20% by completing remaining test simulations by the end of the year.

FINANCE: Increase forecasting accuracy 10% by implementing one or more new software features within six months.

MANUFACTURING: Reduce machine downtime 10% by following standard operating procedures within the next two months.

MARKETING: Increase brand awareness by launching a social media campaign to boost customer engagement 15% within three months.

 $\textbf{SALES} : \textbf{Increase sales } 25\% \ \textbf{by closing } 15 \ \textbf{new deals by the end of the third quarter}.$ 

SOFTWARE IT: Decrease application load time 15% across all platforms by implementing one or more optimization guidelines within two months.

